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The Council Performance Lead outlined the report of the Corporate Director of Transformation, Housing and Resources as contained on pages 567 to 580 of the Book of Reports, which presented performance monitoring data for the quarter ended 31 December 2023.

Comments and questions were raised in respect of the following:

- R1 - % Council Tax collected (current year) – Why is Council Tax collection still down post-covid?  
This is due to numerous considerations; Members were advised that comparing West Lancs to other Lancashire Councils, we have a positive increase. It was also noted that requirements of delivering Support Schemes have not been factored in.
- How much Council Tax is 'written off' each year?
- It was requested that a copy of the Council Tax - Scheduled Recovery Plan be circulated to Members.
- Costs of Bailiff / Court and the VFM of this – Can this information be provided?  
The Head of Corporate and Customer Services informed that the information and response to the above comments and questions will be provided to Members following the meeting.

The Chairman thanked Officers for their work on this difficult transition from Covid.

RESOLVED: That the Council's performance for its key performance indicators for the quarter ended 31 December 2023 be noted.

(Note: Councillor N Hennessy arrived at the commencement of this item)